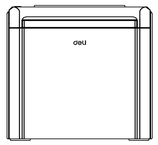
deli

USER MANUAL

Thermal Receipt Printer



(This guide supports S301 and S302 series models, and takes one of these models as an example for explanation.)

S301\S302

1. Physical appearance and components

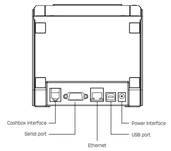
Understanding product interfaces

a. Connect the adapter cable to the printer power interface.

b. Connect the interface cable to the rear port of the printer

c. Connect the cash register cable to the cash register connector at the back of the printer

Mouth.



Product standard number: GB/T 28185

Attention:

The transmission interface and appearance of the printer in the picture may vary depending on the type of model you purchased. Please refer to the actual product for the actual transmission interface and appearance.

2. Loading the Paper Roll

a. Open the printer cover in the direction of the icon.

b. Install the paper roll in the direction of the icon, paying attention to the direction of the paper.

c. Pull out a piece of paper in the direction of the icon to the outside of the body and close the cover.

A\Press here to open the lid

B\Insert paper roll

C\Paper roll loading

D\Close the lid

Note: After installing the paper, the flip cover should be tightly closed to prevent the printer from working improperly.

-The specifications, accessories, parts, and program content of the model shall be based on the actual machine. Any changes are subject to no further notice

3. Bluetooth WiFi information printing reset method

Function	Operating instructions
Print Bluetooth information	Press and hold the paper feed button for about 3 seconds in standby mode, the buzzer will beep once, and then release the button
WiFi information	Press and hold the paper feed button for about 6 seconds in standby mode, the buzzer will beep once, and then release the button.
Reset Bluetooth information	Press and hold the paper feed button for about 15 seconds in standby mode, the buzzer will beep once, and then release the button.
WiFi information	Press and hold the paper feed button for about 20 seconds in standby mode, the buzzer will beep once, and then release the button.

4. Dial Switch Dxplaination

Soft Switch Instructions

1. Open the Printer Setup tool downloaded，selectconnection Port → Advanced Mode → Dip Settings

2. Open Dip settings → Check or cancel as needed → Finally click Set DIP to complete the settings

Note: baud rate is only for models with serial port to achieve its function.

5. Technical Parameter

Model	S301	S302
Printing speed	300mm/s	
Print width	72mm	
Character size	ANK character: Font A: 12x24 dots Font B: 9x17 dots Traditional Chinese: 24x24 dots	
Print command	Compatible with ESC/POS/STAR commands	
Interface Type: Standard configuration	USB+serial port+network port	USB+Bluetooth
Wear resistance	50KH	
Barcode type	UPC-A/UPC-E/JAN13(EAN13)/JAN8(EAN8)/ITF/CODABAR/CODE39/CODE93/CODE128/QRCODE/PDF417/Data Matrix	
Paper thickness	0.06~0.08mm	
Memory	4M	
Power adapter	External	
Power input	DC 24V/2.5A	
Cash Box Control	DC 24V/1A	
Work environment	temperature:0 (～40℃ humidity:20%～80%)	
Storage environment	temperature:-20 (～55℃ humidity:20%～93%)	

WARRANTY CARD

Thank you for your purchase of our products. The interests of customers who purchase our products will be protected. For any malfunction due to product quality problems, please contact authorized local dealers or service centers with this receipt and the warranty card.

Warranty terms:

1.For product failures occur under normal operating circumstances, free of charge repair and spare parts replacement service shall be provided by our company within one year commencing from date of purchase.

2.Customers are required to present this warranty card and the original purchase invoice to our company upon request for warranty service. This warranty card shall be valid only after the following form is filled out in details and affixed with official seal of the dealer.

3.No free of charge repair service shall be provided in the event of any of the following circumstances:

(1) Expiration of the warranty period;

(2)Damages caused by improper use, maintenance or storage not in accordance with the requirements of the user manual;

(3)Failure or damage resulting from unauthorized disassembly, repair or modification;

(4)Failure or damage caused by force majeure;

(5)Wear parts or accessories.

This warranty card is being delivered with the product, one card for one product. Please keep this warranty card in proper condition for free warranty service. There is no replacement if lost.

Date of Purchase: _____Y _____M_____D

WARRANTY CARD

Product Information	Product Name			Serial Number		
	Product Model Number			Manufacturing Date		
Customer Information	Company Name				Contact	
	Address				Phone	
Sales Information	Dealer Name				Contact	
	Address				Phone	
	Date of Purchase				Invoice No.	
Maintenance Record	Description of Malfunction	Maintenance Results	Customer Signature	Maintenance Technician Signature		Maintenance Date

This copy shall be cut along the dotted line and kept by the dealer.

WARRANTY CARD

Product Information	Product Name			Serial Number		
	Product Model Number			Manufacturing Date		
Customer Information	Company Name				Contact	
	Address				Phone	
Sales Information	Dealer Name				Contact	
	Address				Phone	
	Date of Purchase				Invoice No.	
Maintenance Record	Description of Malfunction	Maintenance Results	Customer Signature	Maintenance Technician Signature		Maintenance Date

CERTIFICATE

Inspector: _____

Date of Manufacture: _____

DELI GROUP CO., LTD.
Deli Industrial Zone, Ninghai County, Ningbo City, Zhejiang Province, China Made in China
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KEEP FOR FUTURE USE

Version: 1.0
Date: 04-2024

deli

After-sales service

Thermal Receipt Printer

S301\S302

Warranty Terms

Warranty scope and period

1. The warranty is limited to product malfunctions caused by poor materials or manufacturing processes.

2. The warranty period is calculated from the date of purchase by the customer (based on the purchase invoice). If the customer is unable to provide an invoice

From the date of production of the product.

3. Warranty period:

a. The printer is complete for one year.

b. The print head is guaranteed for 30 kilometers or one year, whichever comes first.

Warranty service principles

1. Free warranty for products that meet the warranty period and scope.

2. When conducting warranty, a warranty card must be presented.

3. Maintenance services outside the warranty period or outside the warranty scope will be charged according to the standard by Deli.

4. If the product is disassembled or repaired without technical certification, the warranty will become invalid.

5. The repair machine must be packaged in its original packaging or in a packaging with considerable protection, as the transportation package Damaged equipment is not covered by the warranty.

Non Warranty Terms

1. There is no warranty card or the content of the warranty card has been altered.

2. Failure to maintain the printer according to the user manual resulted in damage to the printer.

3. The printer is damaged due to water ingress or foreign objects.

4. The print head is damaged due to the use of printing media with excessive thickness.

5. The use of inferior consumables resulted in damage to the print head.

6. Damage caused by improper usage environment or force .

7.Use the printer for other purposes beyond its intended use.

8. Damage caused by repairs by non competent technical engineers.

The final interpretation right of the above terms belongs to Deli Group Co., Ltd.

Driver installation

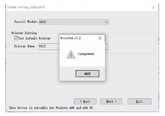
a. Double click to open the driver zip folder via download and open the printer driver, click next.

b. Select the system that matches your computer and click Install Printer Driver (N) when you are done.

c. Select the corresponding printer model, select the correct one and click next.

d. Select the appropriate printer port and click Install.

e. Driver installation completed.



⚠ Warning: Operating this device in a residential environment may cause radio interference.

⚠ Warning: Sharp edges, do not touch.

⚠ Warning: Hot parts! Touching this component may burn your fingers. Wait for half an hour after turning off the power before touching the component.